2018 Advocate Client Results Survey

Symplicity Advocate is industry’s most trusted solution for managing grievances, federal compliance, and behavioral intervention incidents and cases. The 2018 Advocate Client Results Survey highlights real-time results from over 100 Advocate clients who rely on Advocate every day to make safety their #1 priority.

CASE MANAGEMENT AND COMPLIANCE
Advocate helps our clients simplify the entire case management process and reporting

- **85%** increased efficiency in tracking of conduct cases
- **80%** of clients agree the system helps them remain compliant with federal reporting procedures
- **10x** higher audit accuracy rate than without a database
- **94%** client satisfaction rate

DATA AND REPORTING
With Advocate, clients are collecting and sharing data in real-time to guide important decision-making

- **90%** faster than reporting without a database
- **50%** of clients have used Advocate data to create new policies for managing grievances

COMMUNICATION AND EFFICIENCY
Advocate allows clients to run a completely paperless process and keep all stakeholders involved

- **30%** increase in inter-departmental and cross team communication
- **50%** decrease in paper and print materials annually
- **50%** of clients believe Advocate has helped them be more proactive in their outreach and identify at-risk employees

Advocate reporting has helped organizations understand the conduct trends by:

- **Demographic**
- **Year**
- **Location**
- **Holiday/Game Day Weekends**
- **Other**

“We’ve been able to streamline our process, track cases through reporting, and make our process almost entirely paperless as a result of the system.”

California Lutheran University

“The reports are accurate and helpful! They help us keep track of case lists for 9 community directors, 4 assistant community directors, and 3 assistant directors.”

University of Baltimore, Maryland (UMBC)

“Identifying key superusers across the system has been helpful to coordinate care and support for staff.”

University of Michigan

LEARN MORE ABOUT OUR CONDUCT & BEHAVIORAL INTERVENTION PLATFORM
WWW.SYMPLICITY.COM/ADVOCATE