

insight

A unified approach to student support services and early intervention

FOR STUDENTS

No student wants to fail, but they do need simple and actionable ways to succeed. Insight gives these to students via access to a tutor network, quick and easy appointment scheduling, the option to chat virtually with advisors and more.



Insight has helped over 750,000 students excel by providing academic advisors with a comprehensive toolset for ensuring student persistence and retention - from early intervention alerts for academically at-risk students to the data reporting capabilities critical for analyzing student and institutional progress.

WHAT CLIENTS ARE SAYING

“This scheduling system has been a way for students to manage and schedule appointments during the times that they are thinking about it. If a student thinks about scheduling an appointment at 10pm, they can do it.”

The University of New Hampshire

WHAT CLIENTS ARE SAYING

“It makes the students’ lives easier because it helps the advisor to fully capture the interactions that student has had. By the advisors having access to this history of notes, it allows the student to have a better experience.”



FOR CAMPUS STAFF

Access a centralized system containing holistic student records and user-friendly resources for managing every aspect of the academic advising process. Easily scheduling appointments with students, creating and accessing progress reports and monitoring attendance are only a few of your options.

FEATURES

- CARE Network*
- Tutor Network*
- Appointment system*
- Swipe-card activity training*
- Holistic student records*
- Self-service options for students*
- Intensive reporting capabilities, including student progress reports*
- Mobile-friendly interface*
- Syncs with Google and Outlook*

UNPARALLELED CUSTOMER SERVICE

We hire our support staff directly from the higher education field to ensure that they’re experts at answering the exact questions you’ll have and sharing valuable knowledge about best practices in the field.



UNMATCHED SECURITY

We don’t just “comply” with security standards. We’re the only service provider in our space who has achieved a level of security, accountability and process maturity to achieve ISO-9001, SSAE-16, and CMMI Level 3 and ISO 27001 certifications.



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